



**County Counsel
Risk Management Division
COUNTY OF TULARE
AGENDA ITEM**

BOARD OF SUPERVISORS

KUYLER CROCKER
District One

PETE VANDER POEL
District Two

AMY SHUKLIAN
District Three

J. STEVEN WORTHLEY
District Four

MIKE ENNIS
District Five

AGENDA DATE: April 24, 2018

Public Hearing Required	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Scheduled Public Hearing w/Clerk	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Published Notice Required	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Advertised Published Notice	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Meet & Confer Required	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Electronic file(s) has been sent	Yes	<input checked="" type="checkbox"/>	N/A	<input type="checkbox"/>
Budget Transfer (Aud 308) attached	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Personnel Resolution attached	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Agreements are attached and signature line for Chairman is marked with tab(s)/flag(s)	Yes	<input checked="" type="checkbox"/>	N/A	<input type="checkbox"/>
CONTACT PERSON: Susan L. Cox PHONE: 559-623-0280				

SUBJECT: Agreement with VeriClaim, Inc. for Loss Adjusting and Claim Management Services

REQUEST(S):

That the Board of Supervisors:

1. Approve an agreement with VeriClaim, Inc., in an amount not to exceed \$75,000, for the period of October 17, 2017 through June 30, 2020, to provide loss adjusting and claim management services as needed for Tulare County Risk Management. This agreement is retroactive because on October 17, 2017, the County requested and received services from a claims adjuster it had used previously, without realizing the claims adjuster had begun working for a different company which did not have a contract with the County.
2. Find that the Board had authority to enter into the proposed agreement as of October 17, 2017, and that it was in the County's best interest to enter into the agreement on that date; and
3. Authorize the Chairman of the Board to sign three (3) copies of the agreement.

SUMMARY:

The approval of this agreement allows Risk Management to purchase specialty loss adjustment and claims management services. Contracting for such services ordinarily would be within the contracting authority of the County Counsel; however, since the agreement is retroactive, it requires Board approval. Services will include comprehensive claims management, including services of field adjusters and

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investigators, to maintain quality of insurance claim processing and effective management of the County's insurance costs.

This agreement substantively deviates from the standard County boilerplate in that the term is multiple years and the agreement includes a mutual indemnification clause.

FISCAL IMPACT/FINANCING:

The cost of this agreement for the 17/18 Fiscal Year is included in the approved budget and will be charged to the General Liability fund, with No Net Cost to the County General Fund. Subsequent years' obligations will also be charged to the General Liability fund, with No Net Cost to the County General Fund.

LINKAGE TO THE COUNTY OF TULARE STRATEGIC BUSINESS PLAN:

The approval of this agreement increases Risk Management's ability to meet the County's five-year strategic plan, specifically the organizational performance initiative encouraging organizational effectiveness and fiscal stability, by allowing Risk Management to continue receiving specialty loss adjustment and claims management services as needed to ensure proper insurance payouts in a timely fashion.

These services provide for the stability of County operations through periods of economic fluctuations, changing priorities and service demands by allowing the County flexibility to request services as needed for ensuring the best possible insurance settlement outcomes and effective management of the County's overall risk costs.

ADMINISTRATIVE SIGN-OFF:

Susan L. Cox
Tulare County Risk Manager

Cc: Auditor-Controller
County Counsel
County Administrative Office (2)

Attachment(s) Agreement

AFH/20171707/12/4/2017 1110393

**BEFORE THE BOARD OF SUPERVISORS
COUNTY OF TULARE, STATE OF CALIFORNIA**

IN THE MATTER OF AGREEMENT WITH)
VERICLAIM, INC. FOR LOSS ADJUSTING) Resolution No. _____
AND CLAIM MANAGEMENT) Agreement No. _____
SERVICES)

UPON MOTION OF SUPERVISOR _____, SECONDED BY
SUPERVISOR _____, THE FOLLOWING WAS ADOPTED BY THE
BOARD OF SUPERVISORS, AT AN OFFICIAL MEETING HELD _____
_____, BY THE FOLLOWING VOTE:

AYES:
NOES:
ABSTAIN:
ABSENT:

ATTEST: MICHAEL C. SPATA
COUNTY ADMINISTRATIVE OFFICER/
CLERK, BOARD OF SUPERVISORS

BY: _____
Deputy Clerk

* * * * *

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3. Authorized the Chairman of the Board to sign three (3) copies of the agreement